

# Capability Statement

Build by Operators - Focused on Outcomes



**NOVARUS GROUP**  
Excellence Delivered



## ABOUT US

Novarus Group Pty Ltd is dedicated to simplifying business complexity and driving operational excellence across the entire value chain. We partner with organisations to transform how they operate—from procurement and supply chain through to operations and integrated business planning.

## CORE COMPETENCIES

- Transforming procurement functions end-to-end, including strategy development, tender design and execution, category management, and functional team uplift.
- Optimising supply chain performance, enhancing visibility, resilience, network design, and operational flow.
- Elevating operational effectiveness, improving processes, reducing waste, and enabling teams to execute with clarity and confidence.
- Strengthening planning maturity, from demand planning and S&OP/IBP development to cross-functional alignment and forecasting excellence.

**At Novarus Group, we empower teams, streamline processes, and build long-term value so organisations can operate with more confidence, agility, and control.**

## OUR SERVICES

- **Business Strategy & Advisory**  
Supporting leadership teams to define, align, and execute sustainable growth strategies.
- **Operational Excellence & Efficiency**  
Identifying and unlocking performance improvements across people, processes, and systems.
- **Transformation & Program Management**  
End-to-end delivery of complex transformation initiatives and critical projects.
- **AI & Automation**  
Practical AI and automation solutions embedded into core operations.
- **Facilities Management**  
Designed to optimise performance, extend asset life, and ensure seamless day-to-day operations.

## CERTIFICATIONS

- Executive Communication Specialist
- Master of Business Administration
- Continuous Improvement Specialist
- Lean Six Sigma (Yellow belt)
- Transport & Logistic Specialist

**100+**

Clients Served

**50+**

Projects Completed

**25+**

Industry Experts

**20+**

Years of Experience

Novarus Group Pty Ltd

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# Procurement

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At Novarus Group, we specialise in transforming procurement functions end-to-end — from strategy through to operational execution. Our work spans the full procurement lifecycle, including category strategy development, operating model design, tender management, commercial negotiations, and supplier governance frameworks.

We have delivered procurement transformations that uplift capability, unlock cost efficiencies, and enable sustainable value creation. This includes designing high-performing procurement teams, implementing streamlined processes and digital tools, and embedding best-practice sourcing methodologies to improve speed, compliance, and commercial outcomes.

Our approach ensures organisations move beyond transactional procurement to a strategic, business-aligned function that drives measurable operational and financial results.



# Supply Chain Transformation

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Novarus Group partners with organisations to build resilient, efficient, and future-ready supply chains. We deliver end-to-end transformation across planning, logistics, fulfilment, inventory optimisation, and performance management — enabling businesses to operate with greater accuracy, agility, and control.

Our work spans supply chain strategy development, operating model redesign, integrated demand and supply planning, network optimisation, and process digitisation. We have helped organisations stabilise service performance, reduce cost-to-serve, improve planning accuracy, and enhance visibility from supplier to customer.

By strengthening governance, refining functional roles, and embedding data-driven decision-making, we equip supply chain teams to operate at scale and deliver consistent, reliable outcomes. Our approach ensures your supply chain becomes a strategic enabler for growth and operational excellence.

# Operational Excellence

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Novarus Group helps organisations unlock the full potential of their operations by redesigning frameworks, processes, and teams to deliver consistent, sustainable performance. We work across all layers of operational management — from strategy and governance through to day-to-day execution and continuous improvement.

Our experience includes operating model design, workflow optimisation, performance uplift programs, service level stabilisation, and embedding lean methodologies to eliminate waste and streamline activity. We also reshape team structures, clarify roles and responsibilities, and implement data-driven performance systems that enhance visibility and accountability.

By aligning strategic objectives with efficient, well-designed operational practices, we help organisations improve reliability, reduce cost, accelerate throughput, and create a culture of operational excellence that delivers measurable business impact.



# Integrated Business Planning (IBP)

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Novarus Group supports organisations to build robust, connected planning capabilities that drive accuracy, alignment, and confident decision-making. We transform planning functions end-to-end — from foundational demand planning and supply planning through to the design and implementation of fully Integrated Business Planning (IBP) frameworks.

Our work includes improving forecasting accuracy, optimising planning processes, enhancing cross-functional collaboration, and embedding advanced analytical tools to create clear visibility across the supply chain. We redesign governance, roles, and planning rhythms to ensure teams operate cohesively and are equipped to respond to changing market and operational conditions.

Through structured IBP implementation, we help organisations align commercial, operational, and financial plans — enabling better scenario planning, resource allocation, and strategic execution. The result is a connected planning ecosystem that improves service performance, stabilises operations, and supports long-term, sustainable growth.

# AI & Automation

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Novarus Group integrates AI and automation into core business operations to improve decision velocity, reduce manual complexity, and unlock scalable performance across the value chain. We focus on practical, commercially grounded solutions that are embedded into existing operating models and aligned to measurable business outcomes.

Our work spans intelligent process automation, AI-enabled forecasting and planning, decision-support modelling, data structuring and governance, and generative AI productivity enablement. We design and implement solutions that streamline high-volume workflows, enhance forecasting accuracy, strengthen scenario modelling, and transform fragmented operational data into structured, decision-ready intelligence.

We work business-led, not technology-led, ensuring every initiative is tied to cost reduction, service improvement, working capital optimisation, risk management, or productivity uplift. By integrating AI and automation into strategy, operations, and commercial performance frameworks, we help organisations reduce cost-to-serve, accelerate reporting cycles, improve inventory outcomes, and enhance executive decision confidence.

Our approach ensures AI and automation act as force multipliers across broader transformation programs, scalable, sustainable, and embedded into the way the organisation operates.



# Strategy Development

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Novarus Group partners with organisations to develop clear, practical and executable strategies aligned to corporate objectives and market realities. Our approach begins with a structured diagnostic of current state performance, capability, cost drivers and risk exposure. Through stakeholder engagement and data-driven analysis, we identify improvement opportunities, define target operating models and prioritise initiatives based on value and feasibility.

We translate strategy into actionable roadmaps with defined milestones, governance, and measurable performance outcomes. By aligning procurement, supply chain, planning and operational functions to the overarching business strategy, we ensure delivery is embedded, benefits are realised, and capability uplift is sustained over the long term.



# Facilities Management

Novarus Group delivers integrated facilities management solutions that ensure environments operate safely, efficiently, and reliably. We provide end-to-end management of essential site services — from day-to-day operational delivery through to vendor coordination, performance oversight, and continuous improvement.

Our approach is operationally grounded and outcome-focused. We don't just coordinate services — we implement structured frameworks, clear accountability, and performance-driven processes that ensure facilities consistently meet business needs while maintaining cost control and service quality.

We support organisations across commercial, industrial, and operational environments, ensuring facilities are maintained to a high standard with minimal disruption to core business activities.

## Scope of Services



**Cleaning Services**

We deliver professional cleaning solutions that maintain safe, hygienic, and well-presented environments. Our services are tailored to site requirements, covering routine cleaning, deep cleaning, and specialised services, all supported by structured schedules and quality assurance



**Waste Management**

Our waste management services are designed to streamline collection, improve recycling outcomes, and ensure full compliance with environmental standards. We coordinate vendors, optimise waste streams, and implement efficient disposal practices that reduce cost and environmental impact.



**Repairs & Maintenance**

We provide responsive and reliable repair and maintenance services to ensure facilities remain fully operational. From reactive maintenance to planned upkeep, we manage issues efficiently to minimise downtime, extend asset life, and maintain service continuity.



**Painting Services**

We deliver high-quality painting services for maintenance, refurbishment, and asset protection. Our work enhances the appearance and durability of facilities while ensuring minimal disruption to operations through careful planning and execution.

## Our Approach

Our facilities management model is built on structure, visibility, and accountability:

- **Centralised Service Coordination** – Single point of control across all facilities services
- **Vendor Management & Governance** – Strong supplier oversight, performance tracking, and service accountability
- **Planned & Reactive Maintenance Frameworks** – Balancing preventative programs with responsive service delivery
- **Performance Monitoring & Reporting** – Clear metrics, service levels, and continuous improvement initiatives
- **Cost Control & Efficiency** – Optimised service delivery without compromising quality

## Value Delivered

By integrating facilities management into broader operational frameworks, Novarus Group helps organisations:

- Maintain safe, compliant, and high-performing environments
- Reduce operational disruption and service inefficiencies
- Improve vendor performance and accountability
- Extend asset life and reduce long-term maintenance costs
- Free up internal teams to focus on core business activities

# Meet the Team



**Abdul Jaafar – Founder & Managing Director**

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Abdul Jaafar is an accomplished Managing Director with a strong track record of driving business growth, operational excellence, and strategic transformation across competitive markets. With extensive leadership experience, Abdul is known for his ability to translate vision into action, building high-performing teams and delivering sustainable results.

Throughout his career, Abdul has led complex organisations through periods of expansion, change, and innovation. He brings deep expertise in strategy development, supply chain optimisation, commercial performance, and stakeholder engagement. His leadership style is both collaborative and decisive, fostering a culture of accountability, continuous improvement, and customer-centric thinking.

Abdul has successfully overseen large-scale operations, improving efficiency while strengthening governance and risk management frameworks. He is highly regarded for his ability to navigate dynamic business environments, identify growth opportunities, and implement initiatives that enhance profitability and long-term value.

A strategic thinker with a hands-on approach, Abdul combines analytical insight with practical execution. He is passionate about developing people and building resilient organisations that can adapt and thrive in evolving markets. His commitment to excellence and integrity underpins his reputation as a trusted leader and advisor.



**Ahmed Berro – Chief Executive Officer  
– Facilities Management**

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Ahmed Berro is the Chief Executive Officer of Novarus Facilities Management, bringing over 20 years of extensive experience across the hospitality and logistics sectors. With a strong track record of operational leadership, Ahmed has built his career on driving efficiency, elevating service standards, and delivering sustainable growth across complex, multi-site environments.

Throughout his career, Ahmed has held senior leadership roles where he successfully led large-scale operations, optimised supply chain performance, and implemented customer-centric service models. His deep understanding of both front-line service delivery and back-end logistics enables him to bridge operational execution with strategic vision.

At Novarus Facilities Management, Ahmed is focused on expanding the company's footprint, enhancing service excellence, and leveraging innovation to deliver integrated, high-quality facilities solutions. Known for his hands-on leadership style and commitment to building high-performing teams, he continues to position Novarus as a trusted partner across a diverse client base.

Ahmed's expertise spans facilities management, transport and logistics, operational transformation, and stakeholder engagement, underpinned by a passion for continuous improvement and long-term value creation.